

# Graduation Frequently Asked Questions (FAQs)

## 1. Does Crown Center provide wheelchairs?

The Crown Center does not provide wheelchairs.

## 2. Do you have accommodations for special needs patrons?

The Crown Center does have accessible seating on the concourse level for special needs patrons. Special needs patrons will be allowed one companion/aid to sit with them.

## 3. Do you allow flowers, balloons, gifts, etc?

These items are not allowed to be brought into the Coliseum for graduations.

## 4. Where do graduates exit?

Graduates will exit from the Crown Expo Center. Patrons and Graduates will not be able to meet inside the facility due to the limited turnaround between ceremonies.

## 5. Are there prohibited items?

The following items are prohibited in the Crown Center:

- Guns, Knives, or any Concealed Weapon
- Outside Food & Beverages
- Handheld Lasers, Lights, and Pointers
- Backpacks/purses
- Illegal Substances
- balloons, stuffed toys, flowers, posters, fans, lei, wrapped or unwrapped gifts
- Items Affecting Safety or Security of Patrons or Participants
- Cigarettes, Cigars, or Smoke products

## 6. What time should I arrive?

Patrons should arrive one-hour prior start of graduation to ensure sufficient time to pass through checkpoints and security screening.

## 7. Can I applaud while my student's name is called?

Guests are asked not to applaud, yell, or cause a disruption that would distract the next student's family from hearing their name called.

## 8. How do I get a ticket to graduation?

Graduating Students are given a pre-determined number of tickets to disburse to their family and friends. Request for additional tickets must be made at the school.

## 9. Will I be allowed to video record my student's graduation?

Photography and video recording will be allowed from the patron's seat. If a tripod is used, space is available on the concourse level directly behind the seating area.

## 10. Graduation ceremonies will be available for viewing at [live.crowncomplexnc.com](http://live.crowncomplexnc.com).